



## COVID-19 & YOUR DRIVING EXPERIENCE

We've put procedures in place to minimise the risk to you and our staff in these unusual times. These procedures fully comply with the Good To Go Industry Standard for the hospitality and tourism industry.

Please read this advice carefully as it affects what you do before and during your hire.

### BEFORE YOUR HIRE

To minimise contact during your hire, we've created some films and advice sheets that cover the briefing we normally provide face to face. By taking time before the hire to familiarise yourself with our cars our team can spend less time in close and therefore risky proximity to you.

- **Advice films** – we have produced a series of videos that cover the main issues with driving a classic car. Even if you know classic cars, please take time to familiarise yourself
- **Car Guides** – we have created a printable guide for each car detailing its characteristics and idiosyncrasies. Please check and read these
- **Paperwork** – you can check the paperwork we need using the links in your confirmation email. Please complete and bring these documents with you when you collect your car
- **Collision Damage Waiver** – this policy reduces the insurance excess to zero in most circumstances in the event of damage (please check our Terms for full details). You can buy online [here](#) or call 01527 893733. You can also buy on arrival for your experience

### WHEN YOU HIRE

When you arrive for your experience we will take steps to minimise the risk to you. These include:

- Cars deep cleaned each week
- Vehicle touch points wiped before and after your experience
- Staff will wear masks
- Hand sanitiser available for staff and customers
- Two metre distancing at all times

We will provide a very short briefing on the car but we expect you to have watched and read the films and advice mentioned above.

Please observe these simple rules when you collect the car:

- Please keep two metres distance at all times
- Do not form a social group of six or more – for example, do not stand chatting in a group at road trip car changeovers or on arrival for your experience and only sit in family groups for lunch and refreshments on road trips
- **We may ask occupants to wear disposable gloves when using the car**
- **We may ask occupants to wear a mask when driving the car (masks available for £1 each on site)**
- Please use the hand sanitiser we provide before and after your hire
- Please be aware that our staff are friendly and love to chat – but in these circumstances that may not be so easy

We continuously update our response to this issue and our advice to customers. Please keep an eye on the Magazine pages of our website at [www.greatdrivingdays.co.uk](http://www.greatdrivingdays.co.uk).

If you have any questions please call 01527 893733 or email [info@greatdrivingdays.co.uk](mailto:info@greatdrivingdays.co.uk)

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